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Online Counseling

Welcome to SMC Online Counseling!

Responses to online counseling inquiries may take as long as 5-7 business days, depending on the amount of requests received. We appreciate your patience! Please read through *all information* below before **submitting an inquiry**.

New and returning SMC students should visit the [Welcome Center](#) site for assistance. Likewise, F-1 Visa students should visit the [International Education Center site](#). We strongly encourage you to use the FAQ and search features of this site prior to submitting your questions. Also, please refer to the list below for clarification on the types of questions that are appropriate for online counseling.

Frequently Asked Questions

- [Counseling](#)
- [Enrollment Guide](#)
- [Transfer](#)

Preliminary Transcript Evaluation

If you have completed coursework at another college or university or have Advanced Placement, International Baccalaureate, or CLEP scores, it is very important that you have the coursework evaluated by a Santa Monica College counselor. The evaluation will determine if the courses satisfy **general education requirements** for transfer to UC or CSU campuses, or for an SMC degree. You can take all your records to meet with a counselor, or you can submit an online request. Please refer to the following link: [Preliminary Transcript Evaluation](#).

Prerequisite Waiver Information

The following courses at SMC require a prerequisite waiver before students can enroll:

All Math courses, English courses, ESL 11A, 11B, 21A, 21B, Chemistry 11, 12, 21, 22, and 24 (non-math prerequisites), Anatomy 1, Microbiology 1, Physiology 3, Biology 21, 22 and 23, Physics 7, 9, 22, 23, 24 (non-math prerequisites), ECE 22, Film 32, 33

If you completed the prerequisite based on previous college coursework OR an AP exam, please use the following link to [request a waiver](#).

For other courses that include a prerequisite, it is recommended that you be prepared to provide transcript of successful completion of the prerequisite on the first day of class.

Topics Appropriate for Online Inquiries

- College procedures and academic policies
- Unit Increase
- Prerequisites, Co-requisites and Advisories
- Transfer Requirements
- Associate Degrees and Certificates
- General Education (GE) and Transcript Evaluation

Topics That Require You Meet With A Counselor

- Personal Counseling
- Academic Plans
- Career Counseling
- Dismissal and Probationary Issues
- Petitions to Graduate

Ask an Online Counselor

Security/Privacy Message

SMC strives to safeguard all electronic transactions. However, when using this site, be aware that information transmitted through our Online Counseling services and email correspondence is not encrypted. Additionally, certain inquiries may be referred to other campus Departments and or staff which may be better suited to answer the inquiry. By using this site you agree to the above listed terms.

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