

The **Facilities Maintenance and Operations (M&O) Department** in 2019 – 2020 focused operations on enhancing support and service delivery, an organizational realignment and professional development for staff.

Custodial and Grounds improved their operations with the implementation internal quality controls , with the purchase of needed landscaping and cleaning equipment, and training on sustainable technologies.

Maintenance completed the following projects:

- Resurfacing of Lot 1, Lot 5, and Broad Stage
- Construction Remodel for:
 - Veterans Recreation Center (VRC)
 - The Center for Wellness and Wellbeing
 - Food Pantry
- Science Building Air Handler Replacement

The following projects are in progress:

- HVAC System Replacements
 - Emeritus
 - 2714 Pico
 - 1510 Pico
- Lighting retrofit – Emeritus
- Bookstore Flooring Remodel
- Cosmetology Remodel

Administratively, the M & O Department also upgraded the District supported work order system; we aligned work guidelines with a priority on safety, and reorganized business processes to better support department operations.

The M&O Department’s objective is to ensure continuous improvement of the condition of District assets through sustainable best practices and technologies with the standards set by APPA, which is the industry leading facility management consortium dedicated to supporting the professions that maintain educational facilities.