

**WE ARE  
HERE**

**TO LISTEN  
AND  
HELP YOU**

**EXPLORE  
YOUR  
OPTIONS**

**FOR  
RESOLVING  
YOUR  
CONCERNS**

## FOR STUDENTS

The ombudsperson acts as a **confidential** listening ear, **mediator**, and **resource** for students with problems involving faculty, administrators, and other issues.

## FOR FACULTY AND STAFF

The ombudsperson acts as a **confidential** listening ear, **mediator**, and **resource** for faculty members and staff with problems involving students, student grades, and other issues.

No appointment is necessary, but one may be made online at [www.smc.edu/ombuds](http://www.smc.edu/ombuds). You may also call or email to leave a message.

### WE DO THE FOLLOWING:

- listen
- offer options
- offer guidance
- offer referrals

### WE DON'T:

- change grades
- change policies
- take sides
- take part in formal grievance processes

## SANTA MONICA COLLEGE OMBUDS OFFICE

Letters and Science 124

(310) 434-3986      [ombuds@smc.edu](mailto:ombuds@smc.edu)

[www.smc.edu/ombuds](http://www.smc.edu/ombuds)



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