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Job details

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Title	User Experience Lead
AutoReqId	17230BR
Functional Area	Digital/Web
Experience Level	Associate
Work Location	Los Angeles, CA (Downtown)
Full Time / Part Time	Full Time
Position Description	

Role Description:

Each associate plays a critical role in Capital’s mission to provide superior long-term investment results and service. Client assets. In Asia, Australia, Europe and North America, we’re dedicated to serving them well.

The User Experience Lead is responsible for leading the efforts of the UX team on large-scale digital programs and project deliverables of the user experience project team and will work closely with Project Managers, Product Managers and Te

Responsibilities:

- * Facilitates discovery meetings, stakeholder interviews, brainstorming sessions, and features and functionality workshops
- * Creates UX strategy deliverables, including: discovery findings, creative brief, competitive and landscape analyses, and
- * Leads the development of UX team project deliverables to communicate the UX strategy and rationale such as project information architecture, wireframes, page maps, interaction and behavior specifications, visual design and content strategy
- * Work with technology experts, product managers, internal business stakeholders and functional teams to define product stakeholders.
- * Utilize research to translate findings into tangible designs, including: heuristic reviews, usability testing, competitive product surveys, user interviews and persona development.
- * Present design concepts, user needs, and design rationale to multidisciplinary teams, as well as to key stakeholders and

Hiring Criteria

Desired Skills & Experience

- * BA or MA in Interaction Design, Visual Design, Cognitive Science, or HCI, or equivalent experience.
- * 8 – 12 years experience in user experience design and information architecture, user analysis and requirements definition in the following areas a plus: online publishing, ecommerce, online financial services or online retail services.
- * Passion for creating great user experiences with actionable knowledge of the digital landscape including current industry trends
- * A smart and intellectually curious leader with demonstrated experience leading the UX practice on projects in a collaborative environment
- * Ability to analyze both quantitative and qualitative data and present findings and recommendations.
- * Strong oral and written communication skills, to communicate with technical and non-technical audiences and at all levels
- * Proficiency with design and prototyping tools such as Adobe InDesign, Photoshop, Illustrator, CS3 Suite, OmniGraffle, Flare

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